



INTERCONTINENTAL.  
AMBASSADOR

*How the well-travelled travel*

WELCOME

INTERCONTINENTAL



InterContinental Chicago

# WELCOME TO INTERCONTINENTAL® AMBASSADOR

InterContinental Ambassador is designed to deliver the most rewarding guest experience. A programme dedicated to making every trip that little bit more comfortable, that extra bit easier and a good deal more satisfying.

InterContinental Ambassador is the comfort of a superior room after a long journey. It's the convenience of a 4 p.m. late check-out before an evening flight. It's enjoying a complimentary movie in your room.

These are just some of the special privileges and benefits you can enjoy again and again, each time you stay at an InterContinental Hotels & Resorts property anywhere in the world.

InterContinental Ambassador. It's how the well-travelled travel.



InterContinental Paris — Le Grand

# ENRICHING

## THE EXTRA TOUCHES FOR A MORE COMFORTABLE STAY

You already enjoy the elegant interiors and first-class hospitality of InterContinental® Hotels & Resorts. InterContinental Ambassador brings you extra privileges and exclusive services designed to make your stay as comforting and relaxing as possible.

- **Guaranteed room upgrade** | Enjoy an immediate upgrade to a superior room each time you stay.
- **Fresh fruit and mineral water** | Refreshments will be waiting in your room upon arrival, with water replenished daily.
- **Complimentary weekend night** | The enclosed weekend night certificate\* is valid at the InterContinental Hotels & Resorts property of your choice.

\*Valid on the second night of a paid weekend stay and issued upon purchase and renewal. Weekends may vary by region.



# SIMPLIFYING

## THE LITTLE PRACTICALITIES THAT MAKE A BIG DIFFERENCE

Frequent travel can be demanding. As an Ambassador, you will be entitled to extra privileges and services to make your trip that much smoother. With the details covered, you can focus on the real purpose of your stay, whether that's preparing for the morning's meeting or discovering the local area.

- **4 p.m. late check-out** | Evening flight? Extend your check-out as late as 4 p.m.
- **One complimentary Pay-TV film per stay** | Your first film is always on us.
- **Instant Check-Out** | Upon your request, we will prepare your account in advance, so you can collect your receipt as you leave.





## EARN |

Earning as an Ambassador is easy — you can earn points at InterContinental® Hotels & Resorts, with the wider Priority Club® Rewards Family of Brands and with a range of our international partners.

- **Points or miles at InterContinental Hotels & Resorts** | As an Ambassador, you will earn 2,000 Priority Club points or 500 airline miles\* for each stay on qualifying room rates at InterContinental Hotels & Resorts. What's more, your Priority Club Rewards Gold Elite status entitles you to a 10% bonus on top of any base points earned.
- **Ambassador Accelerator — the fastest way to earn a free night at InterContinental Hotels & Resorts** | Plus, as a frequent guest, you can enjoy richer earning opportunities. For every 15 qualifying nights you stay at any InterContinental Hotels & Resorts property, you earn 20,000 bonus points† — it's your fastest way to earn a complimentary Reward Night at InterContinental Hotels & Resorts. Simply register at [intercontinental.com/ambassadoraccelerator](https://intercontinental.com/ambassadoraccelerator) using this code: **1879**.
- **Points or miles at over 4,000 properties worldwide** | As a Priority Club Rewards member, you will earn Priority Club points across our Family of Brands. Earn 10 points or 2 airline miles\* for every US\$1 (excluding VAT) spent on qualifying rate room charges at Crowne Plaza,® Hotel Indigo,® Holiday Inn,® Holiday Inn Express® and Express by Holiday Inn.™ Earn 5 points or 1 airline mile\* for every US\$1 (excluding VAT) spent at Staybridge Suites® and Candlewood Suites® hotels. What's more, your Priority Club Rewards Gold Elite status entitles you to earn a 10% point bonus on top of any base points earned.
- **Points with our worldwide partners** | Our international partners make it even easier for you to earn points, even when you're not staying at our hotels. From credit cards to car-hire, you will soon be earning bonus points. Partners vary by region — learn more at [intercontinental.com/aboutpriorityclub](https://intercontinental.com/aboutpriorityclub).

\*Airline miles earnings vary by airline.

†With the Ambassador Accelerator, members with airline miles as their earning preference will receive Priority Club points.

## REDEEM |

As an Ambassador, you are able to turn your Priority Club® points into a range of superb rewards. Whether you use your points for a Reward Night at a blissful spa retreat or you shop online for a state-of-the-art audio system, there are rewards to suit any occasion.

- **Reward Nights** | With no blackout dates, you can easily redeem your points for a Reward Night, whenever and wherever. Here's a breakdown of how many points you will need for each hotel brand.

### REWARD NIGHTS

	40,000
InterContinental® Hotels & Resorts _____	30,000
Holiday Inn Club Vacations™ _____	27,500
Crowne Plaza® Hotels & Resorts _____	25,000
Hotel Indigo® _____	25,000
Staybridge Suites® _____	20,000
Candlewood Suites® _____	15,000
Holiday Inn Hotels & Resorts® _____	25,000
Holiday Inn Express® _____	15,000
Express by Holiday Inn™ _____	10,000

### BRAND-NAME MERCHANDISE AND MORE

Redeem with our wide range of international partners for merchandise, dining experiences and more. Partners and merchandise vary by region.

For more information on rewards and how to redeem your points, please visit [intercontinental.com/aboutpriorityclub](https://www.intercontinental.com/aboutpriorityclub).

# REWARDING

## EARN WITH EASE, REDEEM WITH PLEASURE

Because InterContinental® Ambassador is part of Priority Club® Rewards, the largest hotel loyalty programme in the world, you automatically qualify for Priority Club Rewards Elite status. This means you can earn points at over 4,000 properties worldwide within the Priority Club Rewards Family of Brands and redeem them for valuable rewards like brand-name merchandise and Reward Nights.\*

\*Rewards vary by region.

Discover all the ways you can earn and redeem.

< [OPEN HERE](#)

## ADDITIONAL BENEFITS |

Every journey you make as an Ambassador is even more pleasurable with these extra benefits:

- **Instant Check-In** | We will have everything ready for you, so you can get settled in straightaway.
- **Priority wait list** | Go to the top of the wait list if your chosen hotel is fully booked. We will contact you the moment we can complete the booking.
- **Complimentary newspaper** | We will deliver your choice of more than 150 newspapers each morning (where available).
- **Airport chauffeur service** | To make your trip even smoother, we can arrange transport to and/or from the airport.\*

\*Chauffeur service is available at most hotels. Please enquire at time of booking for availability and local rates.

# ALWAYS AT YOUR SERVICE

## SERVICE CENTRE

InterContinental Ambassador Service Centre  
P.O. Box 271484  
Salt Lake City, UT 84127-1484  
USA

Tel: (US & Canada): 1 888 211 7996  
Tel: (Rest of World): +44 870 400 9099  
Fax: +44 870 400 9010  
Email: [ambassador@ihg.com](mailto:ambassador@ihg.com)

## RESERVATIONS

Web: [intercontinental.com/ambassador](http://intercontinental.com/ambassador)

Tel: AMERICAS  
US: 1 800 424 6835

Tel: EUROPE & MIDDLE EAST  
UK: +800 1800 1800  
Continental Europe: +800 1800 1800

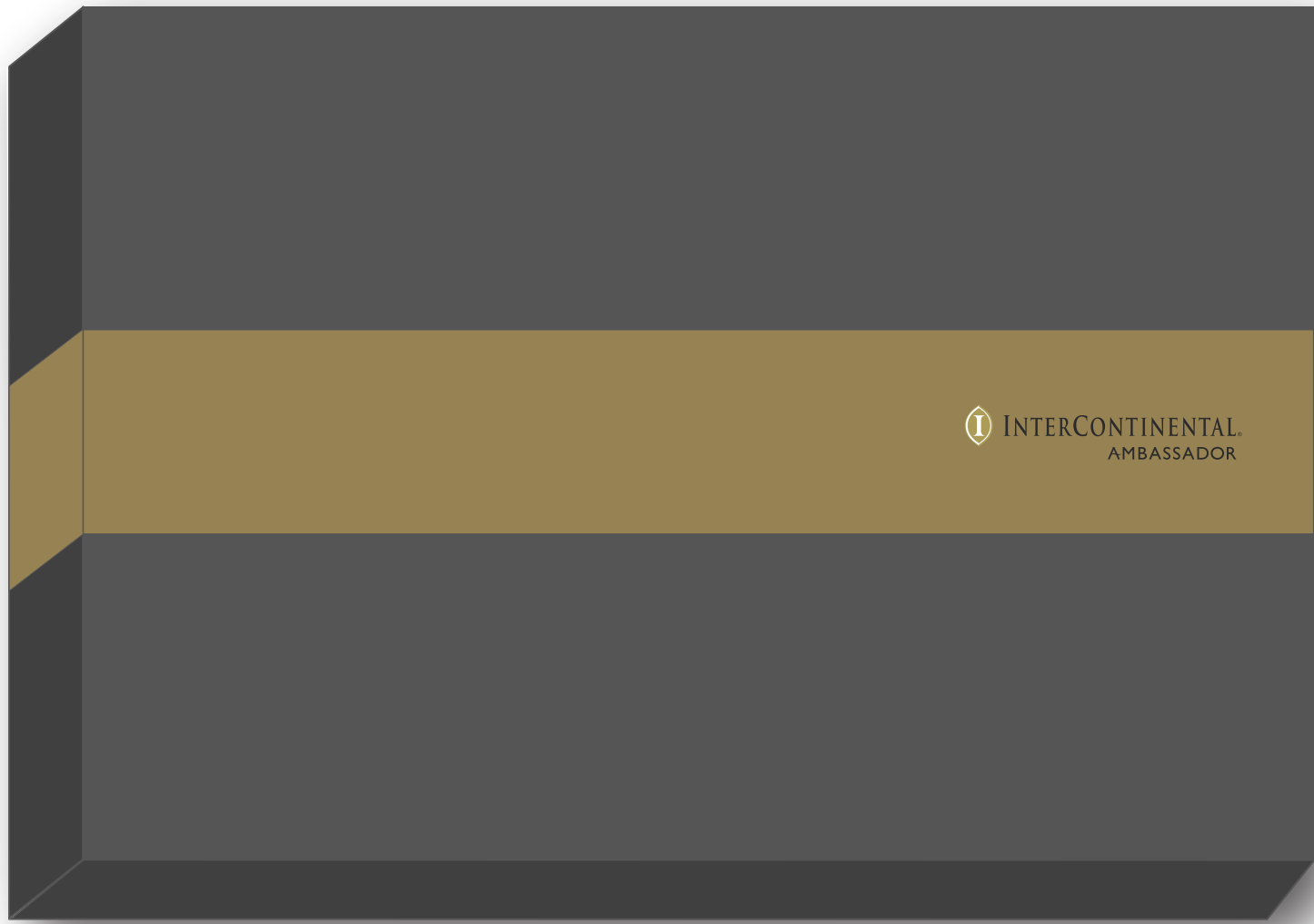
Tel: ASIA PACIFIC  
Japan: 0120 455 655  
China: +800 830 1218  
Hong Kong: +800 965 888  
Pan Asia: +61 2 9935 8371

For full programme terms and conditions, please visit [intercontinental.com/ambassador/terms](http://intercontinental.com/ambassador/terms).  
Priority Club® Rewards membership terms and conditions apply.



[intercontinental.com/ambassador](https://intercontinental.com/ambassador)

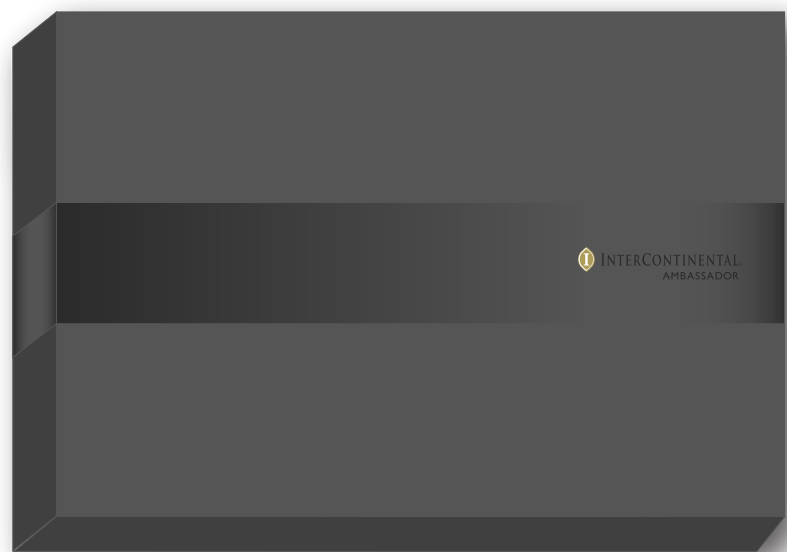
**PRIORITYCLUB**  
REWARDS



Gold Ambassador / Gold Box



Platinum Ambassador / Silver Box



Royal Ambassador / Charcoal Box







Mr. James Sample  
123 Anystreet  
Anytown, Anystate  
Anycountry 12345

Dear Mr Sample,

Thank you for becoming our newest Ambassador. We'd like to welcome you to a completely new kind of loyalty programme – a programme that appreciates your busy lifestyle, delivers the rewards you want and lets you focus on what matters most.

You'll experience priority treatment at over 150 InterContinental Hotels & Resorts worldwide – from welcome gifts and room upgrades to late check out and a designated toll-free reservation line. You'll also be entitled to Priority Club Rewards Gold Elite membership which means you can earn and redeem points (or miles) at over 3,700 properties within the Priority Club® Rewards family of brands. Visit [ambassador.com](http://ambassador.com) to learn more.

We've enclosed several items and gifts to help you make the most of your Ambassador status:

- YOUR GOLD AMBASSADOR CARD TO BE SHOWN ON ARRIVAL
- A COMPLIMENTARY WEEKEND NIGHT CERTIFICATE
- A LUXURY AMBASSADOR LUGGAGE TAG
- A MEMBER GUIDE OUTLINING YOUR EXCLUSIVE PRIVILEGES\*

As a special welcome to Ambassador, we're also offering **5,000 Priority Club points**, which you can deposit into your account and use however you wish, simply by visiting [www.xxxxxxxxxxxxxx.com](http://www.xxxxxxxxxxxxxx.com)

It's a pleasure to welcome you to our programme, and we look forward to making your future journeys the very best they can be.

Yours Sincerely,

Brad May  
Director  
InterContinental Ambassador

\*Please visit [www.xxxxxxxxxxxxxx.com](http://www.xxxxxxxxxxxxxx.com) for full terms and conditions